



**LINDT & SPRÜNGLI**

March 17, 2020

To our Lindt Chocolate Family,

At Lindt Canada, we care deeply about our customers, employees and community. We know that these are challenging times for us all. Our community and team are at the heart of our business and our top priority.

Following the guidance of the government and public health authorities, effective March 17 through April 2 we have made the decision to TEMPORARILY close our 56 Lindt Chocolate shops nationally until further notice. Our goal is to do our part to protect the health and safety of our community and support national efforts to contain the spread of COVID-19.

We continue to care for our employees and their families and during this time and we will protect the pay of those affected. We have expanded our leave policies to accommodate personal or family health circumstances created by COVID-19 — including recovering from an illness, caring for a sick loved one, mandatory quarantining, or childcare challenges due to school closures.

While this remains a challenging time for us all, we are inspired by the support of this community. We'd like to thank our store teams who have served our customers over the past few weeks with enthusiasm and dedication.

We thank you for your patience, support and for being a loyal Lindt Chocolate customer.

Be safe.

Ana Dominguez  
President & CEO  
Lindt & Sprüngli (Canada), Inc.